

Date: 20th August 2021

Notice of Surcharge Update

Dear Valued Customer,

Thank you for your continued support and choosing Ocean Network Express (ONE) to cater to your needs. Please kindly be advised that changes have been made to the following ONE surcharge. The new levels will be applicable for all the Switch BL's across all trade lanes and services and will be valid till further notice.

Applicable Charge:

| Category | Charge Code | Description | Applicable | Current Quantum | New Quantum |
|----------|-------------|---------------|------------|-----------------|-------------|
| Export | SBL | SWITCH BL FEE | Per BL | USD 250 | USD 350 |

Effective Dates (for cargo going to):

| | |
|---------------------------------------|------------------|
| Asia & Oceania | October 01, 2021 |
| Europe & Mediterranean | October 01, 2021 |
| North America, Latin America & Africa | October 01, 2021 |

We would like to take this opportunity to thank you for your business with ONE and look forward to continuously serving your global transportation needs.

Should you have any questions, please do not hesitate to contact your ONE representative.

Yours Faithfully,

Ocean Network Express (ONE) L.L.C



For cargo to/from Europe/Mediterranean:

Latest Basic Ocean Freight rates, Bunker Related Charges, THC's (origin or destination), Security Related charges, Peak Season Surcharges (if applicable) can be accessible at our website:

<https://eua.one-line.com/standard-page/europe-fak-ocean-tariff>

https://ecomm.one-line.com/ecom/CUP_HOM_3116.do

<https://eua.one-line.com/standard-page/eua-local-surcharges>

Other charges such as local charges and contingency charges may apply.

Date: 20th August 2021

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Dear Valued Customer,

Thank you for your continued support and choosing Ocean Network Express (ONE) to cater to your needs.

In order to continuously provide a reliable service to our customers, ONE will implement **“Bank Guarantee Indemnity Admin Fee”**. The new levels will be applicable for all the shipments across all trade lanes and services and will be valid until further notice.

We hereby encourage our customers to opt for either SEA WAY BL's or Telex Release/ surrender.

Applicable Charge:

| Category | Charge Code | Description | Applicable | Quantum | Remarks |
|-----------------|-------------|---------------------------------------|------------|----------------|---|
| Export & Import | BGF | BANK GUARANTEE INDEMNITY ADMIN FEE | Per BL | USD 300 | This fee is applicable if (i) cargo to be released against Bank Guarantee (ii) in the event Original Bill of Lading is lost |

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Dear Valued Customer,

Thank you for your continued support and choosing Ocean Network Express (ONE) to cater to your needs.

In order to continuously provide a reliable service to our customers, ONE will implement “**Administrative Fee**” for **import shipments** if Original Bills of Lading are submitted at our office. The new levels will be applicable for all the shipments arriving in UAE across all trade lanes and services and will be valid until further notice.

We hereby encourage our customers to opt for either SEA WAY BL's or Telex Release.

Applicable Charge:

| Category | Charge Code | Description | Applicable | Quantum | Remarks |
|----------|-------------|--------------------|------------|---------|--|
| Import | ADM | ADMINISTRATIVE FEE | Per BL | AED 80 | This additional charge is applicable for submitting documents (Original Bill of Lading) at the DO counter. Exception - only if the BL is consigned "To Bank" |

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https://ecommm.one-line.com/ecom/CUP_HOM_3116.do

<https://eua.one-line.com/standard-page/eua-local-surcharges>

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Dear Valued Customer,

Thank you for your continued support and choosing Ocean Network Express (ONE) to cater to your needs.

In order to continuously provide a reliable service to our customers, ONE will implement “**Administrative Fee**” if the Original Bills of Lading are printed and collected from our office. The new levels will be applicable for all the shipments sailing from UAE across all trade lanes and services and will be valid until further notice.

We hereby encourage our customers to opt and avail the Electronic / Web BL printing facility through our ONE’s **ecommerce application** which provides access to print the BL’s in your office.

Applicable Charge:

| Category | Charge Code | Description | Applicable | Quantum | Remarks |
|----------|-------------|-----------------------------|------------|---------|---|
| Export | ADB | ADMINISTRATIVE FEE (Export) | Per BL | AED 100 | This additional charge is applicable if the Original Bill of Lading is Printed & Collected from our office instead of opting for Electronic / Web print |

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